

Freedom of Information Request

Ref: 23-215

19 April 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please can you provide the following service and maintenance contract information with regards to the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications).

1. Contract Description: Please provide me with a brief description of the overall service provided under this contract.

Security/CCTV/Digital Smart Buildings Platform: Contractor provide services for installation and repair of CCTV and Access Control systems across the trust.

Fire Alarm: Fully comprehensive

Nurse Call: Annual maintenance - Call outs extra

BMS: Maintenance

HVAC: No maintenance contracts in place.

2. Contract Type: Comprehensive, Semi Comprehensive including call outs, Basic Service Only.

Security/CCTV/Digital Smart Buildings Platform: The contractor gets regular call outs for the repairs during the working day. On a rare occasion they have attended after hours to fix an issue.

Fire Alarm: Fully comprehensive

Nurse Call: Annual maintenance - call outs extra

BMS: Basic only.

HVAC: In-house.

3. Existing Supplier: If there is more than one supplier, please split each contract up individually.

Security/CCTV/Digital Smart Buildings Platform:

Scutum provide the above stated services at Bristol Royal Infirmary. Meanwhile, Scutum West provides these services for Weston General Hospital. These companies/contracts have been in place since before the merger between University Hospitals Bristol and Weston General Hospital.

Fire Alarm: Morris Churchfield

Nurse Call: Manufacturer

BMS: Associated Technology Services

HVAC: In-house.

4. Annual Average Spend: The annual average spends for this contract and please provide the average spend over the past 3 years for each provider

Security/CCTV/Digital Smart Buildings Platform: Approximately £175,000 per annum

Fire Alarm: £40-60k

Nurse Call: £40-£60k

BMS: £28,855.56

HVAC: Not applicable.

5. Hardware Brand: The primary hardware brand of the organisation's Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call (Care Communications).

Security/CCTV/Digital Smart Buildings Platform: Primarily Avigilon is the provider of the CCTV while Gallagher is used as Access Control system provider at Bristol Royal Infirmary.

Meanwhile, Weston General Hospital uses PAC access control system and Mobotix as CCTV solution.

Fire Alarm: Honeywell Gent

Nurse Call: Static Systems, Wandsworth, ASCOM

BMS: Schneider Ecostruxture

HVAC: Various manufacturers are used on site.

6. Number of sites with the above-mentioned solutions.

Security/CCTV/Digital Smart Buildings Platform: Trustwide.

Fire Alarm: Trustwide

Nurse Call: Trustwide

BMS: Trustwide

HVAC: Ten locations.

7. Contract Duration: please include any extension periods.

Security/CCTV/Digital Smart Buildings Platform: Original Contract has been extended under the Single Tender Authorization and will be up for tendering process shortly.

Fire Alarm: Five Years

Nurse Call: Three Years

BMS: 12 months

HVAC: Not applicable.

8. Contract Expiry Date: Please provide me with the day/month/year.

Security/CCTV/Digital Smart Buildings Platform: 30/06/2023

Fire Alarm: 31/10/2024

Nurse Call: 31/08/2023

BMS: May 2023

HVAC: Not applicable.

9. Contract Review Date: Please provide me with the day/month/year.

Security/CCTV/Digital Smart Buildings Platform: Contract is planned to be tendered before the STA expiry date mentioned above.

Fire Alarm: 31/10/2023

Nurse Call: 31/07/2023

BMS: May 2023

HVAC: Not applicable.

10. Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.

Security/CCTV/Digital Smart Buildings Platform: Tendering.

Fire Alarm: - via BWPC tendering process

Nurse Call: Single tender via manufacturer

BMS: via BWPC

HVAC: Not applicable.

11. Contact Detail: Of the person from with the organisation responsible for each contract with details including full name, job title, direct contact number and direct email address.

Security/CCTV/Digital Smart Buildings Platform: Ian Pidgen, Head of Security - estates.info@uhbw.nhs.uk

Fire: Matthew James, Associate Director of Estates - estates.info@uhbw.nhs.uk

Nurse Call: Matthew James, Associate Director of Estates - estates.info@uhbw.nhs.uk

BMS: Matthew James, Associate Director of Estates - estates.info@uhbw.nhs.uk

HVAC: Matthew James, Associate Director of Estates - estates.info@uhbw.nhs.uk

12. If the service support area has more than one provider for Digital/Smart Buildings Platform, Fire Alarms & Fire Suppression, Access Controls, Security / CCTV, HVAC (Heating Ventilation Air Conditioning), BMS (Building Management System) and Care Comms/Nurse Call.(Care Communications).

Security/CCTV/Digital Smart Buildings Platform: Not applicable.

BMS: Not applicable.

Fire Alarm: Not applicable.

Nurse Call: Not applicable.

HVAC: Not applicable.

13. Maintenance then can you please split each contract up individually for each provider?

Security/CCTV/Digital Smart Buildings Platform: Not applicable.

Fire Alarm: Not applicable

Nurse Call: Not applicable

BMS: Not applicable.

HVAC: Not applicable.

14. If the contract is managed by an outside Facility Management Company, please can you provide all the relevant details with including the contact details of the responsible person from the FM (Facilities Management) Company. (This request includes both DDI number and Mobile Number)

Security/CCTV/Digital Smart Buildings Platform: Not applicable.

Fire alarm: Not applicable.

Nurse call: Not applicable.

BMS: Not applicable.

HVAC: Not applicable.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust