

**Freedom of Information Request**

**Ref: 23-210**

18 April 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

**- When does the existing maintenance contract(s) expire for the Trust's flexible endoscope inventory?**

- The majority of Olympus scopes were covered with Clearview and contract expires 31/12/2022 but we can utilise a 1-year extension  
Option to extend for further 12 months if mutually agreed via the NHSSC framework – Option currently being utilised as and when as still waiting trust full fleet
- Karl Storz scopes were covered directly with Karl Storz and contract expires 31/07/2022 but we can utilise a 1-year extension  
Option to extend for further 12 months if mutually agreed via the NHSSC framework – Option currently being utilised as and when as still waiting trust full fleet

Aquilant pro-rata contract end date 31/03/2023

**- Who is your current service provider of flexible endoscope repair & maintenance?**

Olympus scopes are covered with Clearview  
Aquilant scopes are covered directly with Aquilant  
Karl Storz scopes are covered directly with Karl Storz

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust

Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**