

Freedom of Information Request

Ref: 23-199

6 April 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

1. Does your organisation procure Non-Emergency Patient Transport (NEPTS) contracts and if not please provide contact details of the organisation that does procure NEPTS on behalf of your organisation?

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) at bnssg.foi@nhs.net

2. What date is/was your current NEPTS contract due to end (outside of any available extension periods) and what extension periods are available?

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) at bnssg.foi@nhs.net

3. For how many years was the NEPTS contracted awarded?

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) at bnssg.foi@nhs.net

4. Which organisation was awarded the NEPTS contract?

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) at bnssg.foi@nhs.net

5. What was the total value of the awarded NEPTS contract excluding any extension periods?

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) at bnssg.foi@nhs.net

6. What was the additional spend on NEPTS over and above the awarded contracted value for the year to December 31st, 2022? Please confirm the split of this overspend by provider.

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) at bnssg.foi@nhs.net

7. What has been, both in terms of numbers and %, the two largest KPI failure(s) of the NEPTS contract for the year to December 31st 2022?

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) at bnssg.foi@nhs.net

8. Does your organisation use taxis to transport NEPTS patients.

Yes.

9. Does your organisation have contracts with taxi companies that are longer than 6 months and if so please provide names of these taxi companies?

No.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust