

Freedom of Information Request

Ref: 23-179

10 March 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

1. What Electronic Patient Record (EPR) system do you use? Please state if your EPR is an In-house built system.

System C

a. If your EPR is supplied externally, when does your contract expire?

August 2024

b. Do you have any intention to replace the EPR?

No

c. What is the timescale for the replacement to be in place?

Not applicable.

d. Has a replacement EPR system been chosen. If, yes, please name the chosen EPR.

Not applicable.

2. What Patient Administration System (PAS) do you use? Please state if your PAS is an In-house built system.

Careflow EPR

a. If your PAS is supplied externally, when does your contract expire?

August 2024

b. Do you have any intention to replace the PAS?

No

c. What is the timescale for the replacement to be in place?

Not applicable.

d. Has a replacement PAS system been chosen. If, yes, please name the chosen PAS.

Not applicable.

3. What Document Management System (DMS) do you use? Please state if your DMS is an In-house built system.

In-house.

a. If your DMS is supplied externally, when does your contract expire?

Not applicable.

b. Do you have any intention to replace the DMS?

We have gone out to tender and are currently going through the contract process for a new supplier.

c. What is the timescale for the replacement to be in place?

Expected sometime in 2023.

d. Has a replacement DMS system been chosen. If, yes, please name the chosen DMS.

This is still in the tender process. For information on contracts that have or are currently being tendered, and for all current opportunities, please visit our e-tendering portal CTM <https://uk.eu-supply.com/login.asp?B=UK> it is free to suppliers and once registered you will be able to respond for requests for quotations and tenders.

4. What ICB does your organisation fall under?

Bristol, North Somerset and South Gloucestershire (BNSSG)

5. Do you have a shared care record (SCR) across your ICB?

Yes

6. If the answer to question 2 is, yes:

a. What is the name of the system?

Connecting Care

b. When does the contract expire for the current system?

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire (BNSSG) bnssg.foi@nhs.net

c. Does your ICB have any intention to replace the SCR?

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire (BNSSG) bnssg.foi@nhs.net

d. Does your ICB have any timescale for the replacement to be in place?

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire (BNSSG) bnssg.foi@nhs.net

e. Has a replacement SCR system been chosen. If, yes, please name the chosen system.

We do not hold this information. Please contact Bristol, North Somerset and South Gloucestershire (BNSSG) bnssg.foi@nhs.net

7. If the answer to question 6 is, no:

a. Are there any plans to create a shared care record?

Not applicable.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team

