

**Freedom of Information Request**

**Ref: 23-173**

20 March 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. Do you use an Integration Engine (IE) within your IT Estate?**

Yes

**a. If the answer is, yes, please provide the name of the software product used.**

Bespoke Trust built integration engine named Healthshare for historical feeds at Weston site.

**b. What systems are integrated to the IE? Please provide the product name. For example, CareFlow Electronic Prescribing and Medicines Administration**

Careflow PAS

ICE

CRIS

JAC

Viewpoint

Mosaiq

ICNet

Chemocare

Big Hand

Webtracker

ICCA

PACS

Evolve

Trakgene

Datix

TMS

Heartsuite

Winpath

MCAP CUR

Auditbase  
Pyxis  
Spacelabs  
Medilogik  
Topconharmony  
Winpath  
Connecting Care  
Wardview

**2. Please provide details of whether you use Internal or External resource for developing integrations.**

Internal.

**a. If an external resource is used, please provide details of how new developments are priced within the contract. For example, number of days x day rate, fixed price, case by case.**

Not applicable.

**b. If an external resource is used, what is the term of the contract and when does it end?**

Not applicable.

**3. Please provide details of whether you use Internal or External resources for managing and maintaining integrations.**

Internal at Bristol site, external at Weston site.

**a. If an external contract is used, please provide details of the contract provision (i.e. maintain, incident management, support etc) the term of the contract (start date & end date) and the contract value.**

Support maintenance and monitoring 24/7 365 March 2022 - March 2024. £30k value.

**4. How many new integrations have been commissioned with external resources over the last two Financial years (FY 21/22 & FY 22/23).**

Less than ten.

**5. How much did your organisation spend on integration developments by external resources in the last two Financial Years (FY 21/22 & FY 22/23)?**

Less than £150k

**6. For the quantum of integrations identified in question 4, please provide a sense of scale as to whether the development effort was Small, Medium or Large. As a rough guide, development effort is estimated as:**

<b>Small</b>	<b>&lt; 12 days</b>
<b>Medium</b>	<b>&gt;=12 &amp; &lt; 25 days</b>
<b>Large</b> Yes	<b>&gt;= 25 days</b>

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**