

Freedom of Information Request

Ref: 23-165

23 March 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting
- **Please provide me a list of menopause clinics that the trust operates, including the address and postcode of the clinic.**
 - Specialist oncology menopause – accessible by primary and secondary care referral, and is for women suffering from the impact of menopause relating to cancer treatment. The clinic is multi-disciplinary, with coordinated care provided by a Consultant Gynaecologist with advanced menopause care accreditation, an Oncologist, and a Cancer Nurse Specialist. This clinic runs for a full day each month at St Michael's Hospital.
 - Complex menopause – this clinic has been accessible via GP referral, and is for women experiencing symptoms of menopause that are having a significant impact on their day to day lives where symptoms have proved to be unmanageable in primary care by a GP. Referral into this clinic is in line with NICE guidance. The clinics are provided by a Consultant Gynaecologist with advanced menopause care accreditation and a GP with a special interest (GPwSI) in menopause care and sexual health. This runs one morning each month at Weston General Hospital, two mornings each month at St Michael's Hospital and one telephone follow-up clinic per month (6 clinics in total).

Gynaecology Outpatient Department
St Michael's Hospital
Southwell Street
Bristol
BS2 8EG

Quantock Outpatient Department
Weston General Hospital
Grange Road
Weston-Super-Mare
Somerset

BS23 4TQ

- **What is the mean waiting time between referral and appointment at a menopause clinic within the trust area?**

Years	Month	Average Wait (Days)
2020	Oct	31
	Nov	30
	Dec	37
2021	Jan	81
	Feb	80
	Mar	68
	Apr	86
	May	101
	Jun	128
	Jul	44
	Aug	139
	Sep	126
	Oct	106
	Nov	146
	Dec	128
2022	Jan	81
	Feb	117
2023	Jan	169
	Feb	127

- **How many people are currently on the waiting list for a menopause clinic?**

Approximately 247

- **How many referrals have there been to menopause clinics each year since 2018?**

Please split the data by calendar year

2020 15

2021 222

2022 48

2023 51

We did not run a specialist menopause service before October 2020.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust

Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust