

**Freedom of Information Request**

**Ref: 23-125**

14 March 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:**

**System type – Clinical decision support in e-prescribing**

**Supplier name**

Careflow Medicines Management

**System name –**

Careflow Medicines Management

**Date installed –**

November 2011

**Contract expiration –**

May 2024

**Is this contract annually renewed? - Yes/No**

Currently on a 2-year extension

**Do you currently have plans to replace this system? - Yes/No**

No

**Procurement framework –**

Not applicable

**Other systems it integrates with? –**

via internal TIE

**Total value of contract (£) –**

Not applicable as under the main contract with System C.

**Notes - e.g. we are currently out to tender**

**System name -Observations - vital signs –**

System C

**Date installed –**

November 2011

**Contract expiration –**

May 2024

**Is this contract annually renewed? - Yes/No**

No

**Do you currently have plans to replace this system? - Yes/No**

No

**Procurement framework –**

Not applicable

**Other systems it integrates with? –**

via Internal TIE

**Total value of contract (£) –**

£1.75M

**Notes - e.g. we are currently out to tender**

**System type –Oncology e-prescribing**

**Supplier name –**

CIS oncology

**System name –**

Chemocare

SW Paediatric system

**Date installed –**

Adults: pre-2000

Children's: 2017

**Contract expiration –**

Adults: September 2024

Children's: September 2024

**Is this contract annually renewed? –**

No

**Do you currently have plans to replace this system? –**

No

**Procurement framework –**

Not applicable

**Other systems it integrates with? –**

Patient access system (PAS) and blood test results (laboratory) system

**Total value of contract (£) –**

We have considered whether it would be in the public interest for us to provide you with the requested information, despite the exemption being applicable. In this case, we have concluded that the public interest favours withholding the information. We reached the view that, on balance, the public interest is better served by withholding this information under Section 43 of the Freedom of Information Act at this time.

**Notes - e.g. we are currently out to tender**

**System type – Diagnostic imaging**

**Supplier name –**

Wellbeing

**System name –**

CRIS

**Date installed –**

Weston Site: 06/09/2016

Bristol Site: 01/06/2016

**Contract expiration –**

Weston Site: 01/05/2027

Bristol Site: 01/05/2027

**Is this contract annually renewed? –**

No

**Do you currently have plans to replace this system? –**

No

**Procurement framework –**

Not applicable

**Other systems it integrates with? –**

Insignia Medical systems( PACS) and ICE Ordercoms

**Total value of contract (£) –**

£1,324,595.00 excluding VAT

**Notes –**

None

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**