

Freedom of Information Request

Ref: 23-083

22 February 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?

Neutral vendor service.

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the managed service provider?

Litmus

- Are they a neutral vendor or master vendor?

Neutral

- Expiry date of contract with the managed service provider?

September 2023

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the managed service provider?

Retinue

- Are they a neutral vendor or master vendor?

Neutral vendor

- Expiry date of contract with the managed service provider?

April 2024

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name of the managed service provider?

Retinue

- Are they a neutral vendor or master vendor?

Neutral vendor

- Expiry date of contract with the managed service provider?

April 2024

iv. Non-Medical, Non-Clinical (NMNC)

- Name of the managed service provider?

- Are they a neutral vendor or master vendor?

- Expiry date of contract with the managed service provider?

We do not have a non-medical, non-clinical service provider.

2. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend?

Yes.

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the DE provider?

Litmus

- Expiry date of contract with the managed service provider?

September 2024

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the DE provider?

- Expiry date of contract with the managed service provider?

We do not have Allied Health Professionals DE provider.

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider?

- Expiry date of contract with the managed service provider?

We do not have non-medical, non-clinical DE provider.

3. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)? If this is unavailable, please provide figures for FY 21/22.

£31,420,937

Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. Medical / Dental

- 2022 spend on temporary agency staff (excluding VAT)?

£7,121,084

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- 2022 spend on temporary agency staff (excluding VAT)?

£922,745

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- 2022 spend on temporary agency staff (excluding VAT)?

£21,463,466

iv. Non-Medical, Non-Clinical (NMNC)

- 2022 spend on temporary agency staff (excluding VAT)?

£1,913,642

4. Please can you provide the name of the person who looks after temporary agency staffing at the Trust?

Alexandra Rossiter, Head of Temporary Staffing

Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.

i. Medical / Dental

- Name

- Job Title

- Department

Alexandra Rossiter, Head of Temporary Staffing

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name

- Job Title

- Department

Alexandra Rossiter, Head of Temporary Staffing

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name

- Job Title

- Department

Alexandra Rossiter, Head of Temporary Staffing

iv. Non-Medical, Non-Clinical (NMNC)

- Name
- Job Title
- Department

Alexandra Rossiter, Head of Temporary Staffing

5. Please can you provide the name of the person who leads temporary agency staffing at ICS level?

Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.

i. Medical / Dental

- Name
- Job Title
- Department

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name
- Job Title
- Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name
- Job Title
- Department

iv. Non-Medical, Non-Clinical (NMNC)

- Name
- Job Title
- Department

Please contact Bristol, North Somerset, South Gloucestershire ICB (BNSSG ICB) for this information at bnssg.foi@nhs.net

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters

Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust