

**Freedom of Information Request**

**Ref: 23-068**

17 February 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**1. The names of all companies under contract to provide hospital catering within your jurisdiction**

We do not have any companies under contract to provide hospital catering on site.

We do have a frozen meal supplier who provides frozen meals, that our employees re-generate for patients to consume.

Tillery Valley Foods are the provider of all our patient meals.

Simply Solutions provide our dysphasic meals

**2. Specifically, if applicable, the names of all companies contracted to supply meat products for use in hospitals within your jurisdiction**

Tillery Valley Foods - Pre-cooked frozen meals

Simply Solutions - Dysphasic meals

Charles Saunders - Cooked Chicken, corned beef and cooked Turkey.

Real Wrap - pre- prepared sandwiches, Sandwich filling Chicken - Weston only

Castle Howell - cooked chicken strips - Weston only

**3. The origin of beef and poultry meat procured by these companies for use in hospitals within your jurisdiction**

Castle Howell: Chicken strips - Thailand

Turkey breast - Brazil

Charles Saunders:

Roast Chicken Breast: China

Sliced Corned Beef: United Kingdom

Sliced Cooked Turkey: United Kingdom

Real Wrap:

Pork: UK, EU  
Poultry: China, Thailand  
Tuna: Ecuador, Maldives  
Turkey: UK

Simply Food Solutions:  
Fresh poultry and beef sourced from the UK  
Pre-cooked chicken from Thailand used in some dishes

Tillery Valley Foods:  
Beef: UK and EU  
Poultry, chicken: Croatia, Thailand  
Turkey: Brazil

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**