

**Freedom of Information Request**

**Ref: 23-014**

10 January 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

**Public Facing NHS Trust Website**

**1. What CMS/software and version does your public facing NHS Trust website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7)**

Umbraco and Taylor Fitch software.

**2. Is your public facing NHS Trust website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire?**

Ongoing contract.

**3. When was your public facing NHS Trust website launched?**

April 2020.

**4. What are your separate budgets for hosting/supporting and development for your public facing NHS Trust website?**

We have ongoing adhoc budgets for support and hosting. There is not a set annual budget for hosting/supporting and development.

**5. Which team/department/individual is responsible for maintaining your public facing NHS Trust website?**

Communications Team.

**Digital Accessibility**

**1. When was your public facing NHS Trust website last audited for accessibility compliance?**

September 2020.

**2. Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?**

Digital Services.

**Website Content**

**1. Do you work with external marketing/communications suppliers to create content for your public facing services?**

No.

**2. When was the last time you conducted a content audit on your website to remove outdated content?**

April 2020 and ongoing.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**