

## **Freedom of Information Request**

**Ref: 22-750**

24 January 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

### **1. Do you use Teleradiology services?**

Yes.

### **2. Do you have a contract with an external provider of Teleradiology Services and, if so, which companies are the contract with?**

Everlight

TMC

4Ways

### **3. Can the contract be extended and for how long?**

Everlight by +1 year and +1 year

### **4. What is the Annual spend on teleradiology providers in financial years 2020, 2021 and 2022 (or as available) by each provider?**

	2020/21	2021/22	2022/23*
Medica	£216	£7,953	*
Everlight	£0	£0	*
4Ways	£110,733	£235,059	*
TMC	£576,303	£862, 024	*
Other providers	£0	£0	*
<b>Total</b>	<b>£687,036</b>	<b>£1,105,036</b>	<b>*</b>

*\*Please note that full expenditure for 2022/23 will not be available before April 2023*

### **5. Are the current providers meeting their turnaround times?**

Yes.

**6. When do you start the tendering process when the contract is due to expire?**  
12 months ahead of contract end.

**7. Did you procure the Teleradiology services via a tender process?**  
These were all procured via ITT procurement process.

**8. Which framework do you use for teleradiology services?**  
This is undertaken by Bristol and Weston Procurement Consortium.

**9. Does the trust have a backlog of X-Ray, CT and MRI scans? If so how many?**

Modality	Bristol	Weston	Total
X-ray	319	679	998
CT	347	156	503
MR	335	145	480

**10. Does the trust expect the usage of teleradiology services to increase in the next 3 years?**  
We are trying to maintain or reduce the level of teleradiology used.

**11. Who deals with the procurement of contracts for teleradiology?**  
Head of Radiology Services, Deputy Divisional Manager and Bristol and Weston Procurement Consortium

**12. Please provide the name and contact details of the procurement manager who deals with teleradiology contracts**  
Mr Karl Jemson, Bristol and Weston Procurement Consortium, [procurement@nbt.nhs.uk](mailto:procurement@nbt.nhs.uk)

**13. Please provide the name and contact details of the Clinical Director for Radiology**  
Dr Mandy Williams, Clinical Radiology; Bristol Royal Infirmary, University Hospitals Bristol and Weston NHS Foundation Trust, Upper Maudlin St, Bristol BS2 8HW

**14. Please provide the name and contact details of the General Manager for Radiology**  
Mr Simon Steel, General Manager for Radiology, Diagnostics and Therapies Division, Bristol Royal Infirmary; University Hospitals Bristol and Weston NHS Foundation Trust, Upper Maudlin St, Bristol BS2 8HW

**15. Please provide the name and contact details of the Service manager for Radiology**  
Mrs Cathy Walsh, Head of Radiology Services, Bristol Royal Infirmary; University Hospitals Bristol and Weston NHS Foundation Trust, Upper Maudlin St, Bristol BS2 8HW

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

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To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**