

Freedom of Information Request

Ref: 22-715

6 January 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Please could you supply the name, job title, email address and telephone number of the senior officer responsible for outsourced image reporting contracts. For questions 2 through 7, please supply the following information for the financial years 2018/19 to 2021/22, and where possible, projected figures for 2022/23

Louise Corrigan,
 Deputy Divisional Manager.
Louise.Corrigan@uhbw.nhs.uk
 01179 230000

2. If the Trust makes use of tele-radiology reporting services, please provide the names of the providers of each service (on-call and routine reporting separately)

	2018/19	2019/20	2020/21	2021/22	2022/23
Telemedicine Client	On call and routine reporting	On call and routine reporting	On call and routine reporting	On call and routine reporting	On call and routine reporting
Medica	routine reporting	routine reporting	routine reporting	routine reporting	routine reporting
4Ways	routine reporting	routine reporting	routine reporting	routine reporting	routine reporting
Everlight	N/A	N/A	N/A	N/A	On call and routine

					reporting – from Feb 2023
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3. If the Trust makes use of tele-radiology reporting services, please provide the annual volumes for the above years sent to each provider, split into the following:

a) Overnight on-call (8pm-9am)

b) Elective reporting (MRI, CT)

c) Plain film reporting

We are unable to break down by company as the data is not held in this format.

	2018/19	2019/20	2020/21	2021/22
Overnight	6,806	7,558	8,956	13,824
Elective reporting	3,047	7,414	3,782	7,817
Pain film reporting	3	7,671	80	2285

4. Were each of the Trust's current contracts procured via a framework (direct award, which framework?), mini-tender, or ITT procurement process?

These were all procured via ITT procurement processes.

5. During each year, how much did the Trust spend with each of the following suppliers for the image reporting of radiology cases:

a) Medica

b) Everlight

c) 4ways

d) TMC, Telemedicine Clinic, or Unilabs

e) DMC, Dulwich Medical Centre

f) Other providers

	2018/19	2019/20	2020/21	2021/22
Medica	£0	£1,326.45	£216	£7,953
Everlight	£0	£0	£0	£0
4Ways	£0	£0	£110,733	£235,059
TMC	£998,139.50	£750,653	£576,303	£862,024
DMC	£0	£0	£0	£0

Other providers	£0	£0	£0	£0
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6. Please provide contract values for each framework/contract

Telemedicine Client	£900,000.00
Medica	£400,000.00
4Ways	£936,000.00
Everlight	£1,000,000.00

7. Please provide the start date and duration of the framework

	Contract Start	Contract End		2022/23
Telemedicine Client	2014	2017	Prices and activity levels held whilst Pan Bristol ITT process completed	Interim Contract in place to cover change to new outsourcing provider
Medica	December 2021	July 2022		
4Ways	2020	2021	Prices and activity levels held whilst Pan Bristol ITT process completed	Interim Contract in place to cover change to new outsourcing provider
Everlight	February 2023	January 2026		

8. What are the Trust's average cost per scan of outsourcing to private providers, split into the following:

a) Overnight on-call (8pm-9am)

b) Elective reporting (MRI, CT)

c) Plain film reporting

We have considered whether it would be in the public interest for us to provide you with the requested information, despite the exemption being applicable. In this case, we have concluded that the public interest favours withholding the information. We reached the view that, on balance, the public interest is better served by withholding this information under Sections 43 of the Freedom of Information Act at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust