

**Freedom of Information Request**

**Ref: 22-708**

11 January 2023

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

**1. What is your policy on reiki energy healing? Please provide a copy of your policy, if you have one.**

Please see the attached document

**2. In the last five years, have you engaged a reiki practitioner / energy healer for the provision of reiki/energy healing to patients?**

Yes.

**a. In which years?**

2017 - current

**b. What was the cost to the NHS for each of these years?**

Zero as this is charity funded.

**c. How many patients were given reiki treatment in each of these years?**

**Please break the results down by condition.**

We do hold this information, however, please note, the Trust does not hold the data in a format that would enable us to fully respond to your request to the level of detail required and a manual trawl for this information would significantly exceed the 18 hours limit set down by the FOI as the reasonable limit. Section 12 of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty-day period locating, retrieving and identifying information in order to deal with a request for information and therefore we are withholding this information at this time.

**3. Do you currently have a contract in place with any provider for the provision of reiki/energy healing services?**

No.

**a. Please provide a copy of the contract**

Not applicable.

**4. Which external organisations, charities or companies (eg the Sam Buxton Sunflower Healing Trust) have you contracted or engaged with over the provision of reiki / energy healing in the last three years?**

Sam Buxton Sunflower Healing Trust

Grand Appeal

**a. Please include copies of any promotional materials, advertising materials or other documentation provided by the external organisation as part of this engagement**

Please see the attached document.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

**Publication**

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**