

Freedom of Information Request

Ref: 22-699

7 December 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

1. Please state the suppliers – and name of software used – for the following systems used by the trust (if applicable):

Bed management system

SystemC CareFlow EPR SystemC CareFlow EPR

Clinical decision support system

SystemC CareFlow EPR & BI

Hospital pharmacy system

Careflow Medicines Management

Population health management system

None

Hospital discharge system

SystemC CareFlow EPR

Theatre scheduling system

Bluespier

Clinical communications system

Clinisys Order & Results Management

Remote consultation system provider (e.g. video and online consultations)

DrDoctor

Advice and guidance system provider

None

Virtual ward and remote monitoring system provider

None

2. Please state the expiry date for the trust's contracts with the suppliers referred to above for the systems in question.

System C April 2024

Careflow Medicines Management June 2024

Bluespier April 2024

Clinisys renewed year on year

DrDoctor April 2027

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust