

Freedom of Information Request

Ref: 22-424

17 August 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting
- **How much the trust spent on foreign interpreters in each of the following financial years: 2019-20; 2020-21 and 2021-22.**

2019/20 - £352,682

2020/21 - £212,110

2021/22 - £287,105

- **A breakdown of the languages that an interpreter was needed to translate.**

Language	Frequency
Arabic	2504
Somali	1827
Polish	1517
Romanian	1232
Portuguese	523
Spanish	436
Urdu	433
Bengali	404
Punjabi	334
Turkish	327
Bulgarian	306
Tigrinya	292

Russian	262
Pashto	244
Kurdish Sorani	225
Mandarin	210
Chinese Mandarin	205
Cantonese	185
Hungarian	180
Lithuanian	176
Farsi	148
Italian	146
French	139
Kurdish / Kurdish Sorani	133
Kurdish Badini	129
Vietnamese	129
Albanian	128
Farsi (Persian)	120
Pashtu	114
Tamil	103
Slovak	80
Hindi	75
Amharic	73
Gujarati	68
Dari	65
Chinese Cantonese	64
Czech	61
Ukranian	52
Afghan Pashtu	44
Wolof	38
Thai	35
Portuguese (Brazilian)	34

Greek	32
Nepalese	27
Georgian	26
Latvian	22
Japanese	15
Sudanese Arabic	15
Twi	15
Bahasa Indonesia	14
soninke	14
Kurdish	13
Sylheti	11
Kurdish Kurmanji	10
Bosnian	9
Nepali	8
Traditional Chinese	7
German	6
Indonesian	6
Malayalam	6
Shona	6
Brazilian Portuguese	4
Creole (Seychelles)	4
Sinhalese	4
Swahili	4
Telugu	4
Latvian (Lettish)	3
Oromo	3
Afghan Dari	2
Fula	2
Hakka	2
Kirundi	2

Korean	2
Mandinka	2
Cypriot	1
Cypriot Turkish	1
Kannada	1
Kurdish Botani	1
Kurdish Gorani	1
Mandinka (Mande)	1
Mirpuri (Pahari, Potwari)	1
Mongolian	1
Other - Tetum (East Timor dialect)	1
Simplified Chinese	1
Sylarhi	1
Tagalog (Filipino)	1
Welsh	1

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust