

Freedom of Information Request

Ref: 22-413

11 August 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting

Please provide me with the following information relating to physiotherapy waiting lists in the last three years?

Time periods

1st June 2019 – 31st May 2020

1st June 2020 – 31st May 2021

1st June 2021 – 31st May 2022

- **Total number of referrals for physiotherapy for each period**

1st June 2019 – 31st May 2020 3338

1st June 2020 – 31st May 2021 2875

1st June 2021 – 31st May 2022 3454

- **Number of people on the waiting list for routine physiotherapy at the end of each period**

1st June 2019 – 31st May 2020 235

1st June 2020 – 31st May 2021 382

1st June 2021 – 31st May 2022 505

- **Number of people on the waiting list for urgent physiotherapy at the end of each period**

1st June 2019 – 31st May 2020 19

1st June 2020 – 31st May 2021 71

1st June 2021 – 31st May 2022 66

- **Average waiting time in days for routine physiotherapy following referral for each period**

1st June 2019 – 31st May 2020 48

1st June 2020 – 31st May 2021 37

1st June 2021 – 31st May 2022 40

• Average waiting time in days for urgent physiotherapy following referral for each period

1st June 2019 – 31st May 2020 7

1st June 2020 – 31st May 2021 *

1st June 2021 – 31st May 2022 12

Please note: Where the figures are between 1 and 5, this has been denoted by *. Due to the low numbers, we have considered that there is the potential for individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. The Trust therefore finds that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. (Section 40 is the exemption for personal information).

• Average number of days between first and second physiotherapy appointments for each period

1st June 2019 – 31st May 2020 29

1st June 2020 – 31st May 2021 23

1st June 2021 – 31st May 2022 26

Please note figures are for general outpatients and do not include referrals to specialist services.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

Freedom of Information Team
University Hospitals Bristol and Weston NHS Foundation Trust