

**Freedom of Information Request**

**Ref: 22-153**

25 March 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we hold some of the information you are requesting

**We are currently updating data on your trust's clinical systems, specifically, your Bed Management, Diagnostic Reporting, Discharge Letters, and Integration Platform systems. Can you please complete the fields below with what you currently hold?**

**Please enter 'No System Installed' under supplier name if your trust does not use the system:**

**System type - Bed Management**

**Supplier name - System C**

**System name - Careflow EPR**

**Date installed - April 2011**

**Contract expiration - April 2024**

**Notes - e.g. we are currently out to tender**

**Is this contract annually renewed? - Yes/No No**

**Do you currently have plans to replace this system? - Yes/No No**

**System type - Diagnostic Reporting**

**Supplier name - Clinisys**

**System name** - ICE

**Date installed** - September 2008

**Contract expiration** - This has been reviewed and the Trust are continuing with a 'System wide' approach to use of this system so are renewing annually.

**Notes** - e.g. we are currently out to tender

**Is this contract annually renewed?** - Yes/No Yes

**Do you currently have plans to replace this system?** - Yes/No No

**System type** - Discharge Letters

**Supplier name** - System C

**System name** - Careflow EPR

**Date installed** - April 2011

**Contract expiration** - April 2024

**Notes** - e.g. we are currently out to tender

**Is this contract annually renewed?** - Yes/No No

**Do you currently have plans to replace this system?** - Yes/No No

**System type** - Integration Platform (Weston site)

**Supplier name** - Intersystems

**System name** - Healthshare

**Date installed** - November 2016

**Contract expiration** - Not applicable

**Notes** - e.g. we are currently out to tender

**Is this contract annually renewed?** - Yes/No Yes

**Do you currently have plans to replace this system?** - Yes/No No

**System type** - Integration Platform (Bristol site)

**Supplier name** - In house

**System name** - Not applicable

**Date installed** - Not applicable

**Contract expiration** - Not applicable

**Notes** - e.g. we are currently out to tender

**Is this contract annually renewed?** - Yes/No – Not applicable

**Do you currently have plans to replace this system?** - Yes/No - No

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol and Weston NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**Freedom of Information Team**  
**University Hospitals Bristol and Weston NHS Foundation Trust**