

Ref: 22-091

Freedom of Information Request

10 March 2022

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

We can confirm that we hold some of the information you are requesting

1. Which electronic observations system do you use? (if any)

- a. CareFlow Vitals for adult inpatients in a standard ward setting
- b. Philips ICCA for all patients in an ICU setting (adults, children and neonates)
- c. None currently for paediatric inpatients in a standard ward setting (but planned)
- d. None currently in ED (but planned)
- e. None currently for Maternity (but under discussion).
- f. None for peri-operative patients in theatres (but under discussion).
- g. No electronic system currently planned for Outpatient observations (except under discussion for Maternity)
- 2. Are there automatic escalations at set scores to doctors? $\mbox{\ensuremath{\text{Y/N}}}$ $\mbox{\ensuremath{\text{No}}}$
- 3. If yes so what is the NEWS2 cut off for
 - i) automatic escalation to the registrar?
 - ii) other team member junior doctor/matron/CCOT?

CareFlow Vitals has the capacity to do automated escalations, but this is not currently used by the Trust.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance University Hospitals Bristol and Weston NHS Foundation Trust Trust Headquarters Marlborough Street Bristol BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click here.

Yours sincerely

Freedom of Information Team University Hospitals Bristol and Weston NHS Foundation Trust