

Ref: 24-064

## **Freedom of Information Request**

25 January 2024

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- We can confirm that we do hold the information you are requesting
- What percentage of NHS staff in your trust have received training on how with patients with autism and learning difficulties present in hospital?

As of Monday 22 January 2024, 46% of staff in the Trust have completed the Oliver McGowan Mandatory Training on Learning Disability and Autism eLearning module. This training was launched across the Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) region at the start of June 2023. This programme is split into two "tiers" – Tier 1 for non-clinical staff and Tier 2 for clinical/select patient-facing staff (eg security). Both tiers have immediate access to the same eLearning module, with Tier 1 staff required to then access a 1.5-hour virtual session and Tier 2 staff required to attend a full-day face-to-face training session, to fully complete the programme. Delivery of the virtual and face-to-face sessions is taking place at ICB level; the overall roll-out of the full programme is a national project led by NHS England with an expectation that all NHS staff will attain full compliance (ie eLearning and virtual/face-to-face attendance) within the first three years of the programme roll-out.

• How long is the waiting list for training NHS staff in your trust on how patients with autism and learning difficulties present in hospital? Please give in days, weeks or months

There is no waiting list, all staff have immediate access to this eLearning module

• How often is training for NHS staff in your trust provided in how autistic and people with learning difficulties present in hospital?

Staff can review the eLearning as often as possible once completed, there is a requirement that staff update their training every three years

• Do you have any plans in place to train all NHS staff in your trust within the next 12 months? (in relation to how autistic and people with learning difficulties present in

## hospital)

This eLearning module is available to all Trust staff and completion of this module is a statutory requirement.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Data Protection Officer
University Hospitals Bristol and Weston NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

## Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click here.

Yours sincerely

Freedom of Information Team University Hospitals Bristol and Weston NHS Foundation Trust